

Quality Essentials

Interactive Training Series

Affordable group training –
close to home – to minimize
both training and travel costs

Introduction to quality
concepts and tools

Staggered sessions to
minimize disruptions at
work and improve learning

Trained by experienced,
quality professionals

Thursdays, 6-weeks of training

This course begins April 3, 2014
(April 3, 10, 17, 24 and May 1, 8)

*Attending manufacturers have the option to send
different company representatives to the various
weekly sessions.*

Location: Kishwaukee College Conference Center
21193 Malta Road, Malta, IL 60150

Class size: 10-20 participants

Cost: \$1500 per company seat

For more information:

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Register online at www.imec.org/events.cfm

*Cancellations: There will be a fee of 50% of the series cost
for cancellations made less than 7 days prior to the first class.*



Management's Role in QMS Success

April 3 (8 a.m. - 12 p.m.)

Assessing Training Needs & Effectiveness

April 3 (1 p.m. - 5 p.m.)

Identifying, Developing & Mapping Key Processes

April 10 (8 a.m. - 5 p.m.)

Measuring Success

April 17 (8 a.m. - 5 p.m.)

Optimizing Customer Satisfaction

April 24 (8 a.m. - 5 p.m.)

Selecting & Evaluating Suppliers

May 1 (8 a.m. - 12 p.m.)

Continual Improvement and Managing Problems

May 1 (1 p.m. - 5 p.m.)

Auditing for Value

May 8 (8 a.m. - 5 p.m.)

